



Douglas A. Ducey,
Governor

Arizona State Board of Massage Therapy

“Protecting the Public’s Health”

1400 West Washington, Suite 300
Phoenix, Arizona 85007
P: (602)542-8604
E: info@massageboard.az.gov
W: <https://massageboard.az.gov>

COMPLAINT FORM

Instructions: Please type or print clearly in the following fields and **please summarize your allegations on page two of this complaint form, describing in detail your experience with the massage therapist (use extra paper, if necessary).** It is helpful if you include dates of service, names and addresses of witnesses, copies of treatment and/or billing records and any other documentation related to your complaint.

1. Complainant information (person filing complaint):

Name: _____

(Or name of client, if filing on behalf of client)

Address: _____

City: _____ State: _____ Zip Code: _____

Daytime Phone Number: _____ Email: _____

2. Massage Therapist (“Therapist”) (who the complaint is against):

Therapist Name: _____ License No. (if known): _____

Address: _____

City: _____ State: _____ Zip Code: _____

3. Have you advised the therapist of your concern/complaint? Yes No

4. Have you and/or the therapist attempted to resolve your concerns? Yes No

5. If the therapist receives disciplinary action because of your complaint, are you requesting the Board to impose that the therapist reimburse fees paid by you or on your behalf?
Yes No

ACKNOWLEDGMENT

I hereby state that all information given herein is true and correct to the best of my knowledge.

Signature

Date

PLEASE NOTE: the massage therapist/licensee will be furnished a copy of the complaint. However, if the disclosure of your name will pose a risk to you, a copy of the complaint with redacted ID information may be provided, but may make it difficult to fully adjudicate. If in the Board’s discretion, there is a risk of identification, the Board reserves the right to refuse furnishing a copy of the complaint. The Board may request a copy of the records from the massage therapist to determine if a violation of state statutes or rules occurred. You may also wish to seek legal advice for information regarding a civil suit.

The Americans with Disabilities Act: Persons with disabilities may request reasonable accommodations, such as sign language interpreters. Requests should be made as early as possible to allow time to arrange the accommodation. This document is available in alternative format upon request.

SUMMARY OF ALLGATIONS: